



Notice of Privacy Incident

Gaudenzia, Inc. HIPAA Breach Notification – Kindred House Program

Gaudenzia, Inc. is committed to maintaining the privacy and security of the personal and health information of our clients. This notice is to inform individuals of a privacy incident that may have involved their protected health information (PHI).

What Happened:

On March 26, 2025, Gaudenzia, Inc. discovered that a collection of client paper records containing personal and health information was found unsecured in a storage cabinet at the Nelson Center, which is associated with our Kindred House Program. The files date back to the calendar years 2013 to 2015 and were no longer in active use. Due to the time elapsed and transition to electronic health records, accurate contact information for all individuals affected is not available.

What Information Was Involved:

The information contained in the documents may have included names, dates of birth, addresses, phone numbers, Social Security numbers, and clinical details such as mental health or substance use treatment history. In some cases, personal information related to clients' family members (such as parents or children) may have also been included.

What We Are Doing:

Gaudenzia promptly secured the documents upon discovery and initiated a thorough investigation. We have taken steps to strengthen our privacy and records retention protocols to prevent a similar occurrence in the future. We also performed a risk assessment in accordance with HIPAA guidelines to evaluate the scope and impact of the incident.

What You Can Do:

Although we are not aware of any misuse of the information at this time, we recommend that potentially affected individuals monitor their personal accounts and credit reports for any unusual activity. For more information on protecting your identity, visit www.IdentityTheft.gov.

For More Information:

If you believe your information may have been included in this incident, or if you would like to determine whether you were affected, please contact our Corporate Compliance Department at:

Toll-Free Hotline: (800) 355-0654

Email: compliance@gaudenzia.org

Address: Gaudenzia Incorporated, 106 West Main Street, Norristown, PA 19401

This toll-free number will remain active Monday through Friday, 9:00 a.m. to 5:00 p.m. EST for a minimum of 90 days from the date of this posting. Please reference the “Kindred House Privacy Incident” when inquiring.