



# ANNUAL REPORT

JULY 1, 2021 TO JUNE 30, 2022

# MESSAGE FROM OUR CEO

Much like the year preceding it, our 2022 fiscal year was marked with challenges, innovation, and transition. As the world slowly began to re-open amidst the ongoing impacts of Covid-19, the CDC's National Center for Health Statistics released data reporting on a record number of more than 100,000 drug overdose deaths in the U.S. throughout 2021. While treatment providers continued to grapple with deadly synthetic opioids like fentanyl, our frontline workers began seeing a troubling increase in cases involving xylazine, an animal tranquilizer that makes opioid overdoses harder to reverse and causes severe wounds in individuals who consume it — often without realizing it's in their drug supply at all. Like so many other entities in the behavioral and medical healthcare fields, Gaudenzia, Inc. also contended with Covid-era workforce shortages at a time when more people needed our help than ever before.

Looking back on this year, these challenges may seem insurmountable. If there is one thing our clients have taught us over more than five decades of providing treatment services, however, it's that no challenge is too big to overcome for those who are willing to put in the work. Our dedicated team members, partnering organizations, generous donors, and incredible clients are no strangers to the value of grit, tenacity, and empathy. From creating new policies and procedures to help navigate a rapidly evolving treatment landscape to lowering barriers for our clients by implementing and expanding initiatives like telehealth and evidence-based harm reduction approaches, I could not be more proud of the work we have all accomplished together. While the challenges continue, I invite you to take a moment to reflect with us on the triumphs we celebrated, and the progress we made towards providing equitable, life-saving care to the people we served throughout our 2022 fiscal year.

Thank you for your support.



Dr. Dale Klatzker  
President & CEO  
Gaudenzia, Inc.



**Dr. Dale Klatzker, President & CEO  
Gaudenzia, Inc.**

# FISCAL YEAR 2021-2022: A YEAR IN REVIEW

## Addressing the Needs of our Clients



*Dr. Philip Moore, Chief Medical Officer  
at Gaudenzia, Inc.*

One thing was clear during FY22, our clients were getting more complex with an increase in polysubstance use, the emergence of new, very damaging illicit drugs like xylazine, and a larger percentage having co-occurring mental and physical health challenges. With that in mind, we promoted Dr. Philip Moore to be Gaudenzia's first Chief Medical Officer for the agency to help manage the medical aspects of care and improve access for a whole person approach. In our efforts to meet people where they are — both in the stages of change and physically — we were awarded a grant to implement Driving Recovery in PA (DR-PA). This will allow us to reach people in rural areas with lifesaving medication-assisted treatment (MAT) utilizing a medically outfitted van visiting clients in PA's Northumberland, Schuylkill, Columbia, Snyder, Union, and Montour Counties.

## Pregnant and Parenting Women

This past year saw our emphasis on pregnant and parenting women grow. We opened the first halfway house treatment program for women and their children in Philadelphia. Hutchinson Place opened in August of 2022 with the support of the Department of Behavioral Health and donors like Robert Spurrier. After a COVID interlude, we were fortunate to host — in person — our Women and Children's conference in Harrisburg, PA. Consistent with our pioneering work in providing trauma-informed, gender-responsive, and culturally responsive care to **women, pregnant women, and women with children**, Gaudenzia, Inc. was honored to be part of an instrumental public-private partnership as our organization received funding from the Delaware Division of Substance Abuse and Mental Health (DSAMH) and Highmark Health at the end of FY-22 to open The Claymont Center for Pregnant and Parenting Women — Delaware's only SUD treatment program specifically designed to meet the needs of this unique client population.



*Members of Highmark Health present Gaudenzia, Inc. President & CEO Dr. Dale Klatzker, Executive Director Gail Hannah, and Deputy Regional Director Joy Martin with a symbolic check to commemorate a public-private partnership with DSAMH in support of The Claymont Center for Pregnant and Parenting Women.*

*Elizabeth Murray, founder and director of Manifest Living, motivational speaker, and New York Times Bestselling author for her memoir "Breaking Night," provided the November 4 keynote.*





## Reducing Barriers to Care

As one of the largest nonprofit SUD treatment providers in the nation, Gaudenzia, Inc. has remained committed to **reducing barriers to care** since 1968. In FY22, we continued that legacy by enhancing our 24-hour Assessment & Referral Helpline to include screening and transportation to treatment, enabling individuals to access our services quickly and seamlessly. Our Chesapeake region took reducing barriers seriously in FY22 and got a grant to continue our WARMS unit, where people can access care without admitting, but still get the stabilization they need. The region also won Gaudenzia's first harm reduction grant to train and distribute naloxone in Baltimore City and hosted their first post-Covid expungement fair for clients with historical charges they wanted removed from their record. Out of 98 clients who signed up for the expungement event, 66 were deemed eligible to proceed with expungement filings for non-violent past offenses, effectively removing barriers to accessing stable housing and employment. Initiatives like these **CHANGE LIVES**.



*In March 2022, several treatment programs within Gaudenzia's Chesapeake Region participated in a pro bono Virtual Expungement Fair.*

## Supporting our Most Vital Resource — Our Staff



*James Sandlin, a proud recipient of the 2022 Michael B. Harle Professional Development Scholarship.*

In response to Covid-era workforce shortages and the evolving needs of our staff, Gaudenzia focused on upholding our commitment to **supporting our team members** as an employer of choice. Like much of healthcare, our staff was overworked, running close to burnout and needed a boost. Gaudenzia answered the call by revising our compensation structure, expanding employee benefits, and introducing initiatives like the Michael B. Harle professional scholarship and a robust tuition reimbursement program. To lighten the daily workload on our team members, we introduced cutting-edge technologies like Eleos Health to help reduce administrative work, streamlining processes for our electronic health record (EHR) system and implementing telehealth for our outpatient centers.

These pages illustrate Gaudenzia, Inc.'s accomplishments and fulfillment of our mission during our Fiscal Year 21-22. We could not have done it without our incredible team members, donors and partnering organizations. **Thank you for your support.**

# ANNUAL REPORT DATA: FY 2022

## TOP 5 AREAS OF CLIENT SATISFACTION

### RESIDENTIAL:

- ✔ Respectful of gender
- ✔ Respectful of sexuality
- ✔ Options explained in language I understood
- ✔ Confidence in use of skills taught
- ✔ Respectful of age

### OUTPATIENT:

- ✔ Respectful of culture
- ✔ Respected as a person
- ✔ Felt safe here
- ✔ Staff paid attention to what I said
- ✔ I agreed with the goals in my plan and options explained in a language I understood (tied)

### RESIDENTIAL OCCUPANCY BY REGION

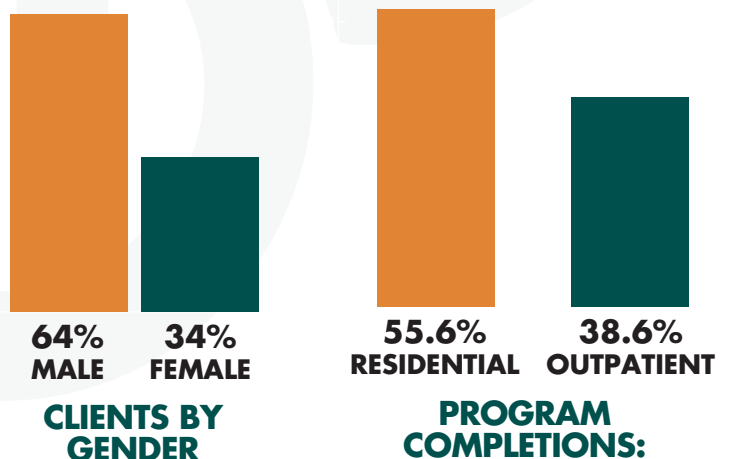
Central Region:	72.5%
Western Region:	78.8%
Chesapeake Region:	68.1%
Eastern Region:	71.9%
<b>TOTAL OCCUPANCY RATE:</b>	<b>71.4%</b>

### PERCENTAGE OF CLIENTS RECEIVING MAT EDUCATION:

Central Region:	56%
Chesapeake Region:	77%
Eastern Region:	77%
Western Region:	70%

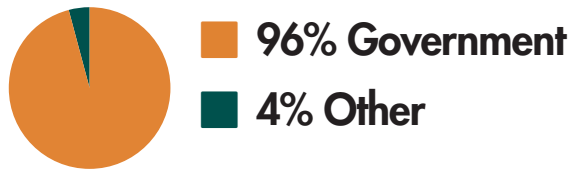
### TOTAL ADMISSIONS:

13,387

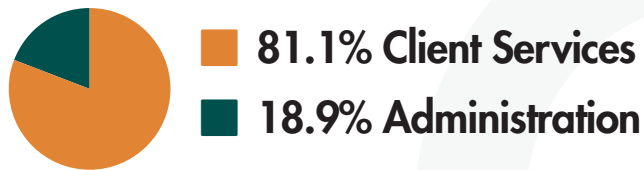


## GAUDENZIA INC

**TOTAL REVENUE: 114.1 M**

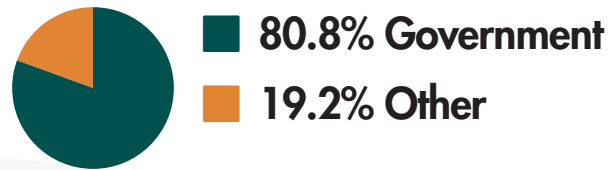


**TOTAL EXPENSES: 103.6 M**

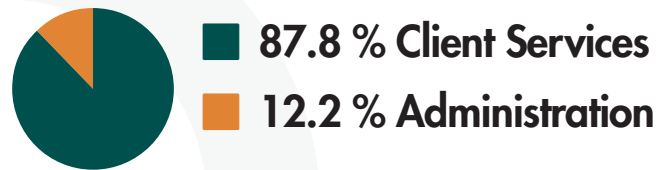


## DRC

**TOTAL REVENUE: 8.1 M**



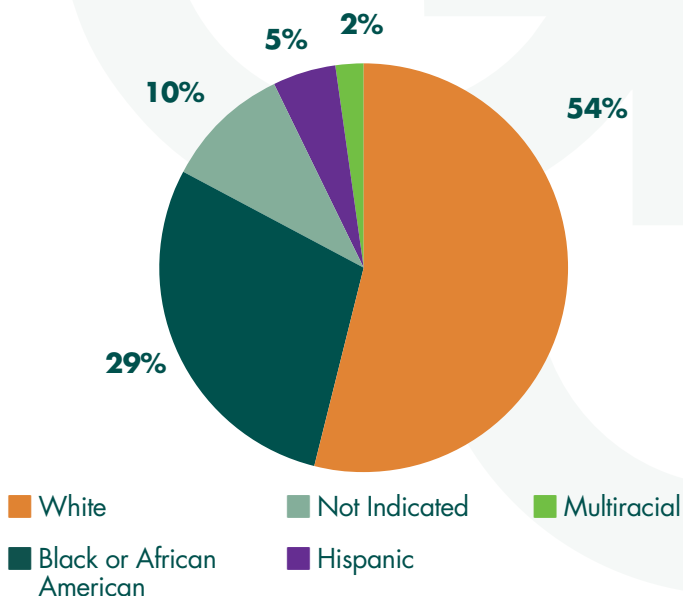
**TOTAL EXPENSES: 9.7 M**



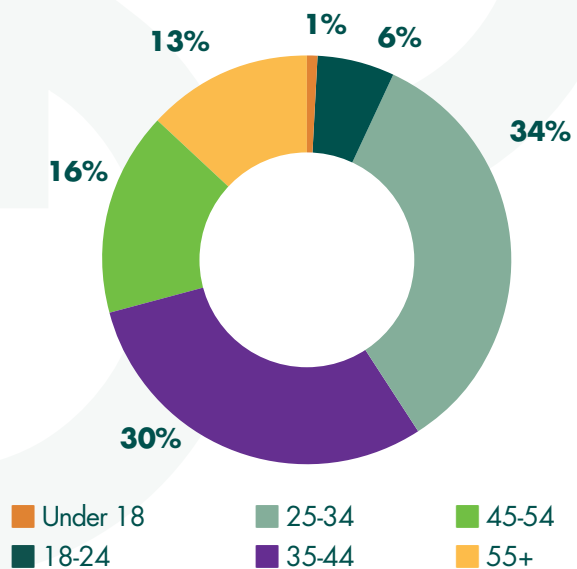
## CLIENTS BY PRIMARY SUD DIAGNOSIS

OPIOIDS	ALCOHOL	STIMULANTS	MARIJUANA	HALLUCINOGENS	BENZOS	OTHER
33%	26%	26%	8%	3%	1%	3%

## CLIENTS BY RACE



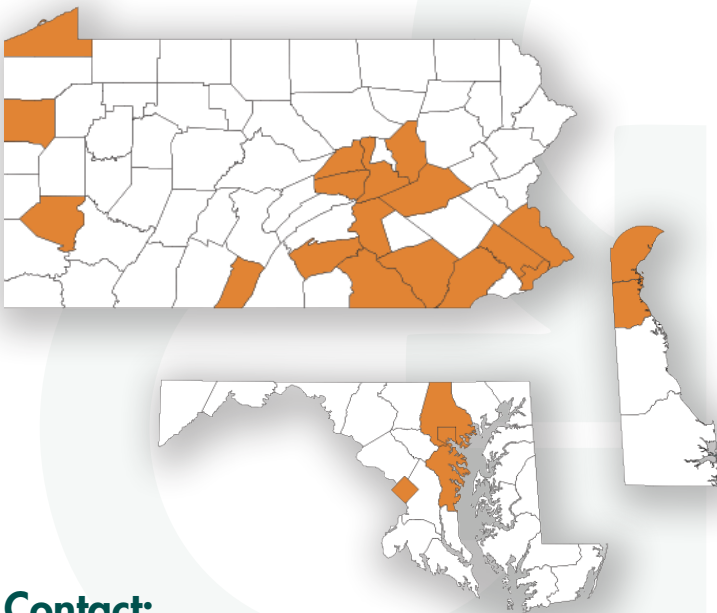
## CLIENTS BY AGE



# OUR MISSION

Gaudenzia helps individuals and families affected by drug and alcohol dependency, mental illness and related conditions to achieve a better quality of life and become accountable individuals. This is accomplished through a continuum of care leading to long-term recovery guided by a philosophy of mutual concern, personal responsibility, research and community education.

## Where you can find us



### Contact:

Gaudenzia, Inc.  
106 W. Main Street  
Norristown, PA 19401  
[PublicRelations@gaudenzia.org](mailto:PublicRelations@gaudenzia.org)

### NEED HELP?

Contact our 24-hour Treatment and  
Referral HelpLine

**833.976.HELP(4357) OR  
HELPLINE@GAUDENZIA.ORG**

[GAUDENZIA.ORG](http://GAUDENZIA.ORG)

## GAUDENZIA, INC. BOARD OF DIRECTORS FISCAL YEAR 2022

Maureen Brennan-Miller, Chairperson  
Seth Zuckerman, Vice-Chairperson  
Kevin Cummings, Treasurer  
Pat Ciarrocchi, Secretary

Racquel Assaye  
Tracy Gill  
Cathy Imburgia  
Virginia Kricun  
Emily Loscalzo  
Suzanne Mack  
Joseph Massengale  
Jeffrey Shaw  
Ned Spells  
Mark Zablotny

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**NEED HELP?**

Contact our 24-hour Treatment and Referral Helpline  
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